

MINUTES OF GRIEVANCES MEETING

MAYO HOSPITAL LAHORE



Participants:

1. Prof. Dr. Nasir Chaudhary	Chairman
Head of Ophthalmology Department Unit-II Mayo Hospital Lahore	
2. Dr. Rabia Rathore	Member
Associate Professor of Medicine/Head of WMW Mayo Hospital Lahore	
3. Dr. Umer Nazir	Member
Assistant Professor of Plastic Surgery Mayo Hospital Lahore	
4. Ms. Kanwal Javed	Secretary
Deputy Drugs Controller Mayo Hospital Lahore	
5. Mr. Muhammad Jawad Bhatti	Member
Deputy Drugs Controller Mayo Hospital Lahore	

Proceedings:

Meeting started with the recitation from the Holy Quran. The Chairman, Grievances Committee Mayo Hospital Lahore welcomed all the participants.

ITEM NO. 01:

GRIEVANCE SUBMITTED BY M/S SHARIF OXYGEN PROCUREMENT OF MEDICAL GASES A-08 2025-26 MAYO HOSPITAL, LAHORE)

GRIEVANCE DETAIL:

The firm submitted the grievance with reference to technical evaluation No. 012/Tec/MHL Dated 25-06-2025 in which T.E No. 09, Explosive license is not attached. The firm claimed that none of medical gases manufacture produce CO_2 themselves as CO_2 Gas is recovered from chemical & Sugar Industry as by product. He alleged that same gas used in beverage industry. Furthermore, the firm claimed that CO_2 it is not used in patient directly but used in lap-colly- and the manufacture does not provide certifications that's why the firm is unable to submit as well. Then the firm stated that it has been supplying CO_2 to Mayo Hospital Lahore and other major hospitals across Punjab for the last four years without any reported issues related to quality, performance, or safety.

Decision:

Mr. Haroon Sales Engineer of firm presented the above-mentioned grievance before the Grievance Redressal Committee and claimed that there is no legal/ regulatory cover for production and storage of CO_2 . The committee observed that Technical Evaluation Committee has disqualified bid for T.E. 9 due to failure in clause 8 (Registration Certificate) and clause

Office of Chairman Grievances Committee, Mayo Hospital Lahore
12-07-2025

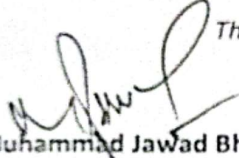
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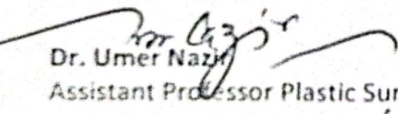
MAYO HOSPITAL LAHORE

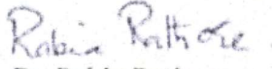
15 (Valid License for storage & Filling of compressed gases in cylinders). The committee further observed that Co₂ has different uses in a healthcare setting including Insufflation in Laparoscopic Surgery where Co₂ is used to inflate the abdomen during surgeries. The committee decided to request AMS (Purchase) to approach Drug regulatory Authority of Pakistan, Directorate General Defence Purchase, Ministry of Defence Production Government of Pakistan and Department of Explosives Regional Office Lahore, Ministry of Energy (Petroleum Division) Government of Pakistan to seek advice on instant matter as if registration and licensing requirements are in place for safe production, handling, filling and storage of Co₂.

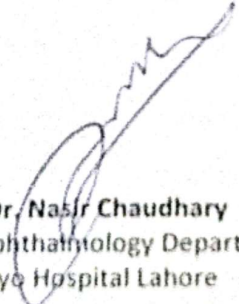
The meeting ended with vote of thanks to and by the Chair.

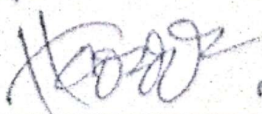

Mr. Muhammad Jawad Bhatti
Deputy Drugs Controller
Mayo Hospital Lahore


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Dr. Nasir Chaudhary
HoD Ophthalmology Department
Mayo Hospital Lahore

- As per GC recommendations. Expedite with DRAP
- Proceed with host as per Rules
 24/7/25

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